



## Terms and Conditions:

### 1. Booking and Limited Capacity

**Group Capacity:** To guarantee personalized instruction and a supportive environment, each immersion week is strictly limited to a **maximum of 5 students**.

**Confirmation:** A spot is considered reserved **only** upon receipt of the corresponding deposit and written confirmation from the *Snowbirds, Spanish & Soul* team.

### 2. Packages and Pricing

**Package 1 (\$1,000 USD):** Includes 1 immersion week with accommodation in the city of Mérida and breakfasts included.

**Package 2 (\$1,300 USD):** Includes a hybrid stay consisting of 5 days in the city of Mérida and 2 days at Chelem beach, with breakfasts included. *\*Subject to change due to weather conditions.*

**Included Services:** Both packages include round-trip transportation from the Mérida Airport or the Mérida bus station to the host residence, as well as local transfers for scheduled activities.

### 3. Optional Activities and Excursions

**Chichén Itzá Tour:** The visit to the Chichén Itzá pyramids is **not included** in the base price of the packages and requires an additional fee established by the Mexican government.

**Itinerary Changes:** Cultural and immersion activities guided by our local team (Matilda Piña and María Eugenia Azcorra) are subject to change based on availability and weather conditions, always aiming to provide the best possible experience for the student.

### 4. Community and Learning Policies

**Supportive Environment:** Students commit to maintaining respectful behavior toward instructors and peers, fostering the safe and empathetic environment that defines our program.

**Use of Facilities:** Students must follow the rules of care and respect for the residential properties in Mérida and Chelem.

### 5. Liability

**Travel Insurance:** It is mandatory for each student to have personal travel insurance. *Snowbirds, Spanish & Soul* is not responsible for illnesses, accidents external to our activities, or the loss of personal belongings.